



MEDIA RELEASE

Sydney mental health and addiction hospital gets top accreditation marks only months after launching its expanded facility

South Pacific Private, Australia's leading mental health and addiction hospital, has received top marks from The National Safety and Quality Health Service (NSQHS) Standards only four months after the completion of the hospitals' expansion and refurbishment.

The Sydney based hospital received full accreditation across all categories in the survey and received many merits for its work across Standards 1, 2, 3, 5 and 6.

With no recommendations on what could be improved, South Pacific Private has proudly been able to give the best quality treatment possible to its patients.

South Pacific Private's CEO, Claire Barber, said, "The high-performance scores are really a testament to the team at South Pacific Private."

"Despite the construction work at the beginning of the year to complete the new facility, and then having to transition to the updated hospital, the team at South Pacific Private has done exceptionally well in delivering improvements and ensuring high quality care for our patients."

According to the report, South Pacific Private was successfully able to keep patient confidence high during the times of construction and transition.

"The plans of South Pacific Private and work undertaken by the management team resulted in minimal disruption to patient care," according to the NSQHS report.

In addition, the report noted that South Pacific Private's Consumer and Carer Committee were actively engaged across three major constructs of the hospital's governance and operations including meaningful involvement in **service planning, designing care and in service measurement and evaluation.**

The new technology introduced in the refurbishment has also received praise in the report.

"The introduction of electronic records, a new risk management system and a stable management group demonstrate an organisation with a governance system in place that places a high priority on safety and the quality of care it is providing," according to the NSQHS report.



In September 2016, after 22 years being in operation, South Pacific Private transitioned into its newly refurbished and extended facility.

"We're all settled into the new hospital and our patients and staff love the new facilities. It has really helped us to deliver a higher standard of care, and with the new beds, we are now positioned to be able to help more people more quickly," said Ms Barber.

The expanded facility now includes 53 beds, new lecture hall, nurse's stations, treatment rooms, dining room and outdoor areas to cope with the increasing demand for mental health and addiction services in Australia.

"The expanded facility and tailored approach to recovery will combat the growing addiction and mental health issues of Australians. Our day and evening programs and inpatient group therapy sessions all create a foundation of recovery for the people who come through the hospital," said Ms Barber.

-ENDS-

Editor's note:

The 10 NSQHS Standards are:

1. Governance for Safety and Quality in Health Service Organisations
2. Partnering with Consumers
3. Preventing and Controlling Healthcare Associated Infections
4. Medication Safety
5. Patient Identification and Procedure Matching
6. Clinical Handover
7. Blood and Blood Products
8. Preventing and Managing Pressure Injuries
9. Recognising and Responding to Clinical Deterioration in Acute Health Care
10. Preventing Falls and Harm from Falls

About South Pacific Private

South Pacific Private is Australia's leading mental health and addiction treatment facility offering inpatient and day programs to treat anxiety disorders, mood disorders, post-traumatic stress disorder, behavioural addictions, alcohol addiction and substance abuse. Treatment at South Pacific Private offers the best possibility of recovery through its multidisciplinary, tailored programs which are designed to meet the individual needs of clients. www.southpacificprivate.com.au